

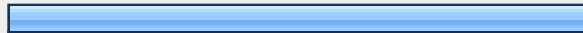







Youth Service Survey

1. Do you visit a youth centre or project?				
			Response Percent	Response Count
YES		96.9%	154	
NO		3.1%	5	
			<i>answered question</i>	159
			<i>skipped question</i>	2

2. We'd like to know about the club or activity you attend most regularly . Please name the club or activity here:			Response Count
			151
			<i>answered question</i>
			<i>skipped question</i>
			10

3. Tell us how often you attend this centre/activity.				
			Response Percent	Response Count
Weekly		88.9%	136	
Monthly		3.9%	6	
About once every three months		2.0%	3	
Mainly in the holidays		2.0%	3	
Term-time only		0.7%	1	
Other		2.6%	4	
			If you ticked other, please specify below:	4
			<i>answered question</i>	153
			<i>skipped question</i>	8

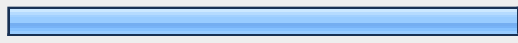



4. Overall, how would you rate this centre/activity (9 being excellent, 1 being very poor)?										
	9	8	7	6	5	4	3	2	1	Rating Average
Rating of centre/ activity	30.6% (44)	16.0% (23)	25.7% (37)	14.6% (21)	9.0% (13)	2.8% (4)	0.7% (1)	0.7% (1)	0.0% (0)	2.70
	<i>answered question</i>									
	<i>skipped question</i>									

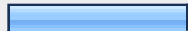

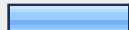
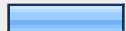

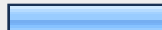
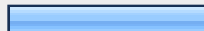
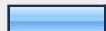
5. How do you rate activities being offered at this centre/project?							
	Very Good	Good	OK	Poor	Very poor	Rating Average	Response Count
IT	27.6% (35)	33.9% (43)	22.0% (28)	7.1% (9)	9.4% (12)	2.37	127
Music/video/media	34.3% (46)	26.9% (36)	28.4% (38)	6.0% (8)	4.5% (6)	2.19	134
Arts	27.6% (34)	22.8% (28)	23.6% (29)	16.3% (20)	9.8% (12)	2.58	123
Sport	31.1% (41)	25.0% (33)	25.8% (34)	9.8% (13)	8.3% (11)	2.39	132
Trips/residentials	29.5% (36)	32.8% (40)	13.9% (17)	9.0% (11)	14.8% (18)	2.47	122
Holiday activities	31.4% (38)	16.5% (20)	33.9% (41)	5.0% (6)	13.2% (16)	2.52	121
Workshops	43.8% (57)	24.6% (32)	19.2% (25)	3.8% (5)	8.5% (11)	2.08	130
Advice (eg health or careers)	50.8% (66)	20.0% (26)	20.0% (26)	3.1% (4)	6.2% (8)	1.94	130
Girls-only activities	39.8% (41)	19.4% (20)	23.3% (24)	2.9% (3)	14.6% (15)	2.33	103
Boys-only activities	32.3% (31)	24.0% (23)	21.9% (21)	6.3% (6)	15.6% (15)	2.49	96
	<i>answered question</i>						151
	<i>skipped question</i>						10

6. How do you rate the staff?							
	Very Good	Good	OK	Poor	Very poor	Rating Average	Response Count
Friendliness	72.8% (110)	21.2% (32)	6.0% (9)	0.0% (0)	0.0% (0)	1.33	151
Relationship with young people	69.8% (104)	19.5% (29)	9.4% (14)	1.3% (2)	0.0% (0)	1.42	149
Experience	70.9% (105)	20.9% (31)	8.1% (12)	0.0% (0)	0.0% (0)	1.37	148
Reliability	63.5% (94)	23.6% (35)	12.8% (19)	0.0% (0)	0.0% (0)	1.49	148
Knowledge	66.0% (97)	21.8% (32)	11.6% (17)	0.0% (0)	0.7% (1)	1.48	147
	answered question						152
	skipped question						9

7. How safe and secure do you feel?							
	Very safe	Safe	Fairly safe	Not safe	Not safe at all	Rating Average	Response Count
At this centre/activity	60.7% (91)	31.3% (47)	7.3% (11)	0.0% (0)	0.7% (1)	1.49	150
Coming to this centre/activity	57.0% (85)	30.9% (46)	8.7% (13)	2.7% (4)	0.7% (1)	1.59	149
Living in Hackney	38.6% (56)	30.3% (44)	21.4% (31)	6.2% (9)	3.4% (5)	2.06	145
	answered question						151
	skipped question						10

8. How do you rate the facilities/equipment?							
	Very Good	Good	OK	Poor	Very poor	Rating Average	Response Count
Buildings/outside areas	27.0% (40)	37.2% (55)	28.4% (42)	4.7% (7)	2.7% (4)	2.19	148
Inside the building (eg chillout)	32.6% (47)	37.5% (54)	26.4% (38)	2.1% (3)	1.4% (2)	2.02	144
Sports and games	31.9% (44)	30.4% (42)	30.4% (42)	5.8% (8)	1.4% (2)	2.14	138
IT facilities	32.3% (43)	31.6% (42)	22.6% (30)	7.5% (10)	6.0% (8)	2.23	133
Music facilities	31.7% (44)	28.1% (39)	24.5% (34)	7.9% (11)	7.9% (11)	2.32	139
	answered question						150
	skipped question						11

9. Please let us know when you would most like to attend youth activities.			
		Response Percent	Response Count
Monday to Friday after school		78.6%	121
Saturday evenings		6.5%	10
Weekend during the day time		7.1%	11
Other		7.8%	12
	If you ticked other, please specify below:		11
	answered question		154
	skipped question		7


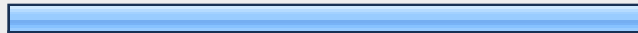
10. What stops you from accessing youth services? (Please tick all that apply)			
		Response Percent	Response Count
Lack of facilities		27.3%	30
Staff at projects		5.5%	6
Cost		18.2%	20
Safety fears		17.3%	19
Poor transport		10.9%	12
Lack of information		23.6%	26
Centre isn't open		30.0%	33
Other		14.5%	16
If you ticked other, please specify below:			15
		answered question	110
		skipped question	51

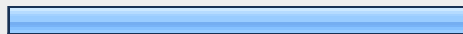
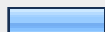


11. How do you find out about what's going on in Hackney? (Please tick all that apply)			
		Response Percent	Response Count
By email	<input type="checkbox"/>	14.8%	22
Internet	<input type="checkbox"/>	34.9%	52
Social networking sites (eg Facebook, Bebo)	<input type="checkbox"/>	24.2%	36
www.younghackney.org (new site created by young people for young people in Hackney)	<input type="checkbox"/>	14.1%	21
Council website	<input type="checkbox"/>	7.4%	11
Hackney Today	<input type="checkbox"/>	24.2%	36
Newspapers	<input type="checkbox"/>	21.5%	32
Leaflets/fliers	<input type="checkbox"/>	30.9%	46
From friends	<input type="checkbox"/>	55.0%	82
From youth workers	<input type="checkbox"/>	42.3%	63
Other	<input type="checkbox"/>	7.4%	11
If you ticked other, please specify below:			11
answered question			149
skipped question			12

12. Please tell us which age range you belong to (please tick the one only)			
		Response Percent	Response Count
Under 13	<input type="checkbox"/>	7.7%	12
13 – 16	<input checked="" type="checkbox"/>	59.6%	93
17 – 19	<input type="checkbox"/>	26.9%	42
Over 19	<input type="checkbox"/>	5.8%	9
		<i>answered question</i>	156
		<i>skipped question</i>	5

13. What is your postcode? (Confidentiality is guaranteed, this will not be used to identify you)		
		Response Count
		122
		<i>answered question</i>
		122
		<i>skipped question</i>
		39

14. What is your gender?			
		Response Percent	Response Count
Male	<input checked="" type="checkbox"/>	55.5%	86
Female	<input type="checkbox"/>	44.5%	69
		<i>answered question</i>	155
		<i>skipped question</i>	6

15. Do you consider yourself to be disabled?			Response Percent	Response Count
Yes			2.6%	4
No			97.4%	149
			<i>answered question</i>	153
			<i>skipped question</i>	8

16. What is your religious background?			Response Percent	Response Count
Christian			70.3%	102
Muslim			14.5%	21
Orthodox			0.0%	0
Jewish/Charedi			0.0%	0
Atheist/No beliefs			6.2%	9
Other			9.0%	13
			If you ticked other, please specify below:	7
			<i>answered question</i>	145
			<i>skipped question</i>	16

17. Please choose the option which best describes your ethnic background?			
		Response Percent	Response Count
White	<input type="checkbox"/>	9.5%	14
Black or black British	<input checked="" type="checkbox"/>	72.8%	107
Mixed parentage	<input type="checkbox"/>	11.6%	17
Asian or Asian British	<input type="checkbox"/>	2.7%	4
Other	<input type="checkbox"/>	3.4%	5
If you ticked other, please specify below:			5
		<i>answered question</i>	147
		<i>skipped question</i>	14

18. PRIZE DRAW ENTRY FORM To be in with the chance of winning £100 in vouchers please give us your details below. Details of the winner will be published on www.younghackney.org and in Hackney Today			
		Response Percent	Response Count
Name	<input type="checkbox"/>	100.0%	7
Address	<input type="checkbox"/>	100.0%	7
Contact Number	<input type="checkbox"/>	100.0%	7
		<i>answered question</i>	7
		<i>skipped question</i>	154